Services Provided

HOPE Services Hawaii's goal is to help you end your homeless experience as quickly as possible and to move you into housing.

HOPE Services Hawaii is a Housing First, low-barrier organization that works with the highest acuity individuals and families, accepting of where they are at unconditionally. Sobriety is not required to receive services.

Emergency Shelter
31 furnished private rooms with a bed, refrigerator and microwave; short-term stay for up to 90 days for adults 18+ years old.

Meals
Provided by our faith based and community partners including continental breakfast, lunch and dinner.

Phone support
Phone, cell phone charging stations, fax, scanning and computer stations.

Mail services
Establish a mailing address to connect with your support network and correspond with housing and employment opportunities.

Locker units
To keep personal belongings and identification documents safe.

Access to laundry, shower and restroom facilities

Services Continued

Free haircuts and grooming assistance
Provided by volunteers and community partners

Fellowship activities
To build community and ‘ohana.

Health screenings
A partnership with the West Hawaii Community Health Center offers health education and access to care.

Photo identification
(Birth certificate, social security card, State ID) to help clients get “document ready” for housing and employment opportunities.

Housing Search
Assistance with housing search, rental unit inspection, and financial help with initial move-in costs.

Renter’s Education classes
Curriculum focuses on how to be a good tenant and neighbor/tenant responsibilities, housekeeping expectations, money management, budgeting tools, fair housing, landlord tenant code and credit repair.

Housing support
Connect new tenants with their natural supports, pay rent on time, be good neighbors.

Friendly Place Campus
The path to secure housing in West Hawai‘i

Administrator’s Office
296 Kilauea Avenue
Hilo, Hawai‘i 96720

Friendly Place Campus
74-5593 Pawai Place
Kailua-Kona, HI 96740
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Inspiring Hope
Changing Lives

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**Friendly Place Campus**

**West Hawai‘i Emergency Housing Program**
- Shelter
- Meals
- Restroom
- Shower
- Laundry
- Classes
- Case Management
- Become housing ready
- Referrals & Linkages

**Friendly Place Resource Center**
- Meals
- Food Pantry
- Restroom
- Shower
- Laundry
- Haircuts
- Medical Screenings

**Akamai Circle Classes**
- Meals
- Mail
- Lockers
- Phones
- Social Activities

**Support Service**
- Community connections and wrap around services to help you stay housed forever
- Financial Assistance
- Affordable, appropriate and accessible housing options
- Renter’s Empowerment classes

**Housing**
- Financial Assistance
- Affordable, appropriate and accessible housing options
- Renter’s Empowerment classes

**Housing Ready Documents Needed**
- Identification
- Birth certificate
- Social Security Card
- Income Verification:
  - DHS
  - Employment
  - SSI/SSDI
  - Bank statements (if applicable)

**HOPE’s optional**
- Become document ready
- Health & nutrition
- Employment
- Safety
- Various social support classes

**Outreach**
The path to secure housing starts here

**Support Service**
- Community connections and wrap around services to help you stay housed forever

**Features:**
- Private Studio Units Furnished With a Bed
- Refrigerator • Microwave • 106 Square Feet
- Coin Operated Laundry Center
- Supportive Case Management
- Units for Couples & Singles
- All Units ADA Accessible

**Hale Kīkaha**
- 23 Permanent Supportive Housing Units

**Sobriety is not required to receive services.**