

**Would you like to be a part of  
the solution to the affordable  
housing shortage?**

55% of Hawai'i County households - **the highest proportion in the state** - are cost-burdened, meaning more than 30% of their income goes toward housing costs.

Among the most persistent causes of homelessness are recent loss of significant income, bankruptcy and/or foreclosure, or simply being unable to make ends meet with rising living costs.

From 2017-2019, the results of the Homeless Point-in-Time Count demonstrate a 3-year decrease in homelessness on Hawai'i Island.

**But our efforts to end homelessness are far from over.**

Housing is the solution to homelessness. By connecting people experiencing homelessness to housing and services, they have a platform from which they can address other areas that may have contributed to their homelessness — such as employment, health, and substance abuse.

**We can help protect your investment.**

Through Tenant Solutions, let us work together to ensure that your rental unit is not only maintained, but your relationship with your tenant is a rewarding experience.

**About Us**

HOPE Services Hawaii, Inc. is a housing-focused nonprofit organization dedicated to ending homelessness on Hawai'i Island. Our Tenant Solutions Housing Team have been providing housing support services for families and individuals transitioning from homelessness since 2010.

*We envision a world where those who face great challenges realize their value and self worth.*

**To learn more about partnering with HOPE's Tenant Solutions Housing Team Specialists please contact:**

**[housing@hopeserviceshawaii.org](mailto:housing@hopeserviceshawaii.org)**

Administrative Offices:  
357 Waiānuenue Avenue  
Hilo, Hawai'i 96720  
(808) 935-3050

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*Inspiring Hope  
Changing Lives*

***Tenant  
Solutions***



## **The Housing Team works hard to help shape responsible tenants.**

By providing a place to call home for a family or individual referred to you by the Tenant Solutions Housing Team, your benefits include:

- Instant access to a 24-hour support hotline to address any concerns regarding your new tenants.
- Housing quality inspection prior to move-in.
- Provide referred families and individuals with a comprehensive Renter Education Program to educate them on being a reliable, responsible tenant.
- Facilitation services for the resolution of problems between landlord and tenant.
- Case management and follow up services for six months upon move in to ensure that your property is maintained in a safe, clean and habitable manner.
- Maintenance and repair services
- Services are FREE!

**Join us and be a part of the affordable housing crisis solution on Hawai'i Island!**



## **Master Leasing**

Through a master lease agreement with a private home owner, HOPE assumes responsibility for a rental unit. The unit is then sub-leased at an affordable cost to our program participants. In addition to Tenant Solutions benefits, master-leasing includes the following advantages:

- Receive long-term rent guarantees
- Qualify for property tax charitable exemption
- Be a part of a built-in support network, including home based case management
- Help a family or individual in need build rental histories and develop living skills while receiving supportive services

**For more information  
on master leasing please call  
Kehau Fontes at (808) 936-8705**

## **Renter Education Curriculum**

Tenant Solutions prioritizes empowering our program participants with skills and tools to be responsible tenants, and to remain stabilized in housing.

Our Tenant Solutions Program includes educational sessions focused on being good tenants and neighbors, emphasizing paying rent on time and covers these additional topics:

- Goal setting & dream building
- Understanding landlord and tenant rights
- Becoming knowledgeable of and connecting with community resources
- Learning how to budget and maintain household finances
- Housekeeping
- Emergency Preparedness

