



## **Services/Programs That Address Affordable Housing & Homelessness in the County of Hawaii**

### **Outreach Programs**

#### **Homeless Outreach**

Outreach teams are mobile who seek and engage with individuals and families experiencing homelessness at places and areas in which they congregate including beaches, tents, caves, parks, lava tubes and buses. Staff provides the provision of emergency supplies makes an assessment of their needs and connects people to community resources to improve their way of living with the ultimate goal of safe, stable housing. Staff links people to health care services, social security benefits, workforce development, job training opportunities, emergency shelters, transitional housing and/or find them a home in the private market place. This program is funded by the Department of Human Services (DHS).

#### **SNAP Outreach (Supplemental Nutrition Assistance Program)**

Provides assistance by conducting pre-screenings to determine eligibility for SNAP benefits (formerly known as Food Stamps), assistance with obtaining supporting documents to complete the application and navigating the DHS system. Increase community awareness of SNAP program through outreaching and in-services at community events/meetings, senior clubs and housing projects, low-income housing projects, churches and other community organizations. Staff provides services in the community and their work sites are their cars equipped with laptops, internet, copying and printing capabilities. This program is funded by the Department of Human Services (DHS).

### **One-Stop Centers**

#### **The Friendly Place Drop-In Center**

Point of contact for homeless and at-risk homeless persons/families needing assistance in the West Hawaii area. Provides registered clients with mail, emergency food, emergency supplies, phone, computer and fax usage, counseling and case management. Meals, showers and laundry services are also available daily. This program is funded by DHS and the County of Hawaii, Human Services Grant.

#### **Under His Wings Drop-In Center**

This is a collaborative ministry with New Hope Church, Hilo and has been in existence for the past 12 years. Serves as a point of contact for chronic homeless persons in downtown Hilo. Situated within the Street Ministry Program of New Hope Church, HOPE Services staff provides social services, intake, etc. daily. New Hope volunteers provide meals, fellowship, showers, spiritual guidance, etc.

### **Residential Housing Programs**

#### **Kihei Pua Emergency Homeless Shelter**

Provides 24/7 short-term emergency shelter services to homeless individuals and families. Case management, life skills opportunities, on-site pantry, clothing bank and laundry facilities available.

Preference given to unsheltered families with minor children. This program is funded by the Department of Human Services (DHS), County of Hawaii, Hawaii Island United Way.

### **The Friendly Place Campus: West Hawaii Emergency Housing Program**

Provides emergency housing and daily meals for men and women experiencing homelessness. The West Hawaii Emergency Housing Program provides 12-hr shelter services with check in starting at 5pm and closes daily at 7:30am. Program participants receive case management services during the day at the Friendly Place Drop-In Center located on the same campus. This program is funded by DHS, the County of Hawaii, Human Services Grant, Hawaii Island United Way, Supportive Housing Program, and Emergency Shelter Grant (ESG).

### **Beyond Shelter, Wilder & Kuleana Transitional Housing Programs**

Single Family Homes: Provides transitional housing services to families with minor children that are currently homeless or transitioning out from another shelter program. Homes are in scattered sites in the community. This program is funded by the Department of Human Services (DHS).

### **Homeless Youth Program**

A targeted effort to coordinate structured recreational and skill building activities including financial literacy, Individual Development Account (IDA) savings accounts, recycling, tutoring, computer programs and field trips. Program is staffed by an Americorp Volunteer through the Legal Aid Society of Hawaii (LASH), Lualima program

## **Homeless Prevention and Retention Services**

### **Tenant Solutions**

Provides landlords housing HOPE's participants, 24/7 access to a housing specialist and conflict resolution facilitation as needed between landlords and tenants. All tenants placed in housing must also complete a comprehensive Renter's Education course that covers renter's responsibilities, housekeeping, money management, budgeting tools, fair housing, landlord tenant code and credit repair.

### **Homeless Prevention & Rapid Re-Housing Program (HPRP)**

Provides short-term financial assistance with rent and/or utilities, security and utility deposits, case management services, housing search, Renter's Education Classes that include Tenant Rights and Responsibilities, Goal Setting, Housekeeping, Budgeting, 6 months follow-up home visits. Program helps to prevent families from becoming homeless. This program is made possible through the Obama Stimulus funds (ARRA) and is passed through the DHS.

### **TANF Housing Placement Program**

Provides pre and post rental housing counseling, housing placement services to TANF eligible families with a new Section 8 voucher or those transitioning from homelessness to permanent housing. Initial move in costs such as rental deposit and rent assists families move directly into housing. This program is funded by the Department of Human Services (DHS).

### **HUD's Shelter Plus Care Kukui Program**

Provides pre and post rental counseling, housing placement, move-in assistance, and rental subsidies to homeless individuals and families experiencing homelessness and having an eligible disability including

mental health, substance abuse, co-occurring, developmental disability and/or HIV/AIDS. Staff also provides supportive case management, home visits, advocacy, and landlord/tenant mediation. Additional supportive services are provided by community mental health providers. This is a U.S. Department of Housing and Urban Development (HUD) program, offered through the Continuum of Care process. DHS is the pass through agency for this program as well.

#### **HUD's Shelter Plus Care New Direction Program**

Provides pre and post rental counseling, housing placement, move-in assistance, and rental subsidies to chronically homeless individuals that meet the income and disability criteria. Clients also receive supportive case management, home visits, advocacy, and landlord/tenant mediation. This is a U.S. Department of Housing and Urban Development (HUD) program, offered through the Continuum of Care process. DHS is the pass through agency for this program as well.

#### **Representative Payee Services**

Provides financial management services for 200 chronically mentally ill individuals which includes but not limited to: aiding/facilitating the payment of essential bills, providing weekly, biweekly, or monthly allowances. Regular budget meetings, budgeting and financial management classes for individuals or households that meet the disability criteria and receive SSI/SSDI benefits are also provided. This program is funded by the Department of Health, Adult mental Health Division.

#### **Prison Re-Entry Services**

##### **HOPE Resource Center (Previously known as Ponahawaiola)**

Provides transitional housing services for men and women returning to our community from incarceration. Program is staffed 24/7 and is a sober living environment. Random drug testing is conducted on site. Daily evening classes include house meetings, relapse prevention groups, gender specific groups, meth groups, new hire club, budgeting, renter's education and other life skills classes. Structure recreational activities are coordinated and offered on the weekend. Persons returning to our community have limited direction of nowhere to go and do not know what to do once they are released from incarceration. An inmate's housing plan may be denied from the supervising authority and thus have no other housing resources if not for HRC. This transitional housing program offers an alternative to continued incarceration. This program is funded by the Department of Human Services (DHS), County of Hawaii, Hawaii Island United Way and Hawaii Community Foundation.

**Mentoring Program:** Provides case management services to selected inmates currently incarcerated at Hale Nani Correctional Facility to provide a greater chance to success upon release and decreased recidivism. HIWEDO intends to contract HOPE for the case management component for the program. This program was made possible through a SAMHSA grant to HIWEDO (Hawaii Island Workforce Development).

*Inspiring Hope, Changing Lives*

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